CLEAR Conversation Listening Guide

What are City officials, staff members and partners **observing** and **listening for** during a “learning-oriented” community dialogue?

1 – **Who showed up?**
   - How many were familiar versus those who you are not used to seeing?
     Who would you want to see participating in a future meeting?
   - Did you feel that there was a balanced “mix” of perspectives at your table?

2 – **How did people connect to the issue?**
   - Among the “new” people: What were their **starting points** for the conversation?
   - Among the familiar advocates: If a person/group has been overly attached to a single position or perspective, did you hear any openings for **shift points**?

3 – **What general shared values emerged from the conversation?**
   - What specific words or language did people use?

4 – **Information needs:**
   - What are people hungry to learn more about?
   - Where is there confusion?
   - Did you hear misinformation?

5 – **What did you hear that could be “seeds” for future policy discussions?**